

At Virsono Hearing Centers, we understand that navigating the financial aspects of audiology and hearing care services can be challenging. To ensure transparency and clarity, we have established the following financial policy for our valued patients:

**Deposit:**

- **Traditional Air Conduction Hearing Devices:** A minimum deposit of \$250 per device is required at the time of entering into an agreement for hearing aids. The remaining balance is due on the day you receive your devices.
- **Earlens Devices:** A deposit of \$750 per ear (totaling \$1,500 for both ears) is required to secure an appointment with the ENT. An additional \$3,000 is due at the time impressions are taken, with the remaining balance payable at the time of lens placement.

**Cash with Order Discount:** Patients who pay in full by check or cash at the time of placing their order, specifically on the date of the Hearing Treatment Evaluation (HTE), are eligible for a 2% discount. Please note that this discount does not apply to credit card payments and must be paid the day of signing the sales agreement.

**Credit cards cannot be used to receive the 2% discount.**

**Financing Options:**

- We partner with several outside financial institutions to offer you flexible financing options. Our team will present all available options so you can choose the one that best suits your needs. These include:
- Power Pay
- Care Credit

**Insurance:** Due to varying state laws, Virsono Hearing Centers does not participate in medical insurance programs. While we do not bill insurance directly, we can provide the necessary documentation for you to submit a reimbursement claim to your insurance provider. Our team is available to assist you with the required invoices and receipts following the fitting of your instruments.

**Collections:** If your account becomes delinquent, we reserve the right to refer the account to a collection agency. Accounts are considered delinquent if they are 60 days past due. All associated fees for collections will be the responsibility of the patient. Should your account become delinquent, you will receive a letter stating that you have 10 business days to pay your account in full. Partial payments will not be accepted unless otherwise negotiated.

**Repairs**

For all out-of-warranty repairs, a 50% deposit is required before the hearing device is sent in for repair, with the remaining balance due upon pickup of the repaired device.

**Loss and Damage Claims**

The deductible must be paid before a replacement aid is ordered. An affidavit must also be completed before or when receiving the replacement aid.

**Custom Products** (hearing protection, iPod Plugs, etc.)

Orders for custom products must be paid in full at the time the order is placed.


**Batteries and Accessories**

When not covered by a treatment plan, all batteries and accessories must be paid in full at the time of ordering. If we are mailing these items to you, payment must be made upfront, including any applicable shipping charges.

**Questions and Concerns**

If you have any questions or concerns regarding our financial policy, insurance coverage, or billing statements, our dedicated staff is here to assist you. Please do not hesitate to reach out for clarification.

I acknowledge that I have read both sides of this document and agree to the terms of this Practice's Financial Policy.

Patient:	05/05/2025	Audiologist:	05/05/2025
Ari Hummer	Date	 Winnie Keller, Au.D., CDP License #: FL-AY336	Date